

# Neighbourhood

The level of contact between neighbours may vary in different buildings or neighbourhoods. It is highly recommended that one talk to one's neighbours - especially when conflicts arise.

## Getting in Touch

In many buildings or neighbourhoods neighbours cultivate friendly relationships (through neighbourhood get-togethers, etc.). In other places this may not be the case. In Canton Aargau it is common that persons who move in introduce themselves. If neighbours prefer not to be in contact it does not necessarily have anything to do with the new tenants. In this case, friendly coexistence will suffice. There are other ways of getting in touch with locals, for example, through clubs.

## House Rules

Most buildings which house multiple tenants or owners have house rules (Hausordnung). These are often communicated upon the signing the rental contract. The rules concern living together and shared spaces, such as laundry rooms. In Switzerland following house rules is important. In particular, quiet hours which are, in some cases, legally regulated.

## Conflicts

If persons in the building are breaking house rules and irritating others, one should try to talk with the person. If this does not help the landlord or property manager can be contacted. In serious cases the police may be notified (telephone 117). The police should always be contacted when violence is witnessed in another apartment and there is reason for concern about a neighbour's safety.

## Additional information (links, addresses, information sheets, brochures)

[www.selam-aargau.ch/en/housing/neighbourhood](http://www.selam-aargau.ch/en/housing/neighbourhood)